

CASE STUDY

- 140 employees
- 15 bakery shops in Surrey & South West London
- 15,000 square foot custom-built bakery in Surrey
- Working with Be-Safe since April 2024
- Chose Compliance Genie for its ease of use and versatility
- Bespoke suite of forms to meet the diverse needs of the business
- Used across the whole business - food production facility, office and retail shops

www.thecavanbakery.co.uk



ABOUT

Cavan Bakery is a third generation, independent craft bakery founded in Twickenham, South West London in 1929. They are passionate about the art of baking and are committed to bringing fantastic, authentic, delicious bakery products to lovers of good food using their heritage, experience and skill to produce a mouth-watering range of artisan breads, cakes, pastries, sandwiches and great coffee. They currently employ 140 colleagues and service their 15 bakery shops and 50 wholesale customers out of their custom-built central bakery in Walton on Thames, Surrey

PROBLEM IDENTIFIED

Cavan Bakery had relied for decades on manual health & safety systems which entailed huge amounts of paper form-filling across its multi-site operation. Not only was this labour-intensive, it was also very much open to human error and oversight. As the company expanded and professionalised, it understood that a digital, evidence-based compliance platform would streamline the daily operation and improve standards of hygiene and safety.

SOLUTION

The overarching need was for an efficient, easy-to-navigate compliance system which could be tailored to the business's specific food hygiene and health & safety needs in both manufacturing and retail settings. The Be-Safe team helped build a bespoke suite of reports that had clear step-by-step actions backed up by evidenced measures. This created an easy-to-follow audit trail which importantly flags non-compliances and creates a log of remedial actions. This in turn gives a high level of compliance visibility, allowing the management team to identify areas of risk and proactively address them through additional training and support.

It was also of paramount importance to reduce the overwhelming amount of paperwork in the business. Be-Safe provides a secure, versatile hub for storing and distributing a wide range of documents and records, from training modules to risk assessments, to policies and procedures. Forms are easy to build or amend, allowing the flexibility to adapt to the changing needs of the business as it continues to evolve.

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WHAT THEY SAID

“From the outset, we were impressed by Be-Safe's solutions-based approach founded on strong operational experience and insight. It made a huge difference working with a team that understands real-world compliance needs, rather than dealing in abstract concepts. This meant we were able to move quickly to go live with the system, and I am delighted to say it has transformed our business.”

Nicky Taylor, Managing Director, Cavan Bakery

